



myepos

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Configure myEPOS to Send SMS

The SMS Feature is useful for applications such as laundry or repair. The system will store each "job" and allow the use to "flag as ready" when the items are ready for collection.

Your customer will require an account to be setup with www.esendex.co.uk

Settings

Open Settings and search for "sms".

Option	Setting	Scope
SMS Provider	Esendex	Local
SMS User Id:	lexi@myepos.com	Local
SMS Password:	EPOS2020	Local
SMS Account Reference:	EX0088864	Local

Set the SMS provider to be Esendex, then enter the details from you account Esendex.

Now search for "mobile"

Option	Setting	Scope
Mobile Phone Prefixes (Seperate with .)	07	Local
Overwrite 'Mobile No' Label in Customer Address with:		Global

Change the Mobile Phone Prefixes to either "07" for UK or "08" for Republic of Ireland

Tab Setup

You now need to set up a Tab.

Go to Programming> Tab Setup.

The screenshot shows the 'Tab Setup' window with a blue header. A table lists existing tabs:

Id	Name
3	Collections
2	Table
4	Deliveries

A button labeled 'Create a New Tab' is circled in red in the top right corner. An 'Exit' button is located at the bottom right.

Choose create a new Tab and populate it as per the below:

The screenshot shows the 'Tab Setup' window for a new tab. The 'Tab Id' is 5 and the 'Name' is 'JOBS'. The 'Range From' is 1 and 'Range To' is 50. The 'Options' section is expanded, showing various settings:

- No. of Printed Bills with charge: 0
- Type of Bill: Standard
- Print Balance Forward Summary from Previous Postings?
- Allow Additional Charges: No
- Page No: 0
- Follow On: Modify
- Order Allocation: Flag As Ready
- Vat Override: Not Set
- Show as Option on Customer Selection Screen

On the right side, there are several checkboxes for additional options:

- Allow reports while active
- Signature with charge slip
- Request No. of Covers
- Clear Info on Payment
- Use With Order Sequence Numbers:
- Mandatory Customer Required:
- Requires Collection Date and Time
- Print Barcode On Bill:
- Print Receipt At End of Sale:
- Use for Quotations:
- Subtract Stock Immediately
- Compulsory Operator
- Show First Letter of Tab Name on Tables in Table Plan?
- Use With Bookings System

At the bottom, there are buttons for 'Keyboard Off', 'Delete', 'Save Details', and 'Cancel'.

Now click on info lines, and type the message that will be sent to the customer.

Tab Setup

Tab Id: 5

Name: JOBS

Range From: 1 Range To: 50

Info Lines

Options	Info Lines:	Info Request Text:	Text Message
	1	1 Your Order is Ready to collect	160 Characters Remaining
	Mandatory: 1	2	
		3	
		4	
		5	
		6	
		7	
		8	
		9	
		10	

Keyboard Off

Delete Save Details Cancel

Keyboard

You will require the following functions on the keyboard:

- "1*tab"
- "Post Tab"
- "Flag as Ready"
- "Collection Date List"
- "Set Collection Date" (This can be used to change the collection date if required, if there is a delay etc.)



Operation

To operate the system follow the below step.

When the customer places an order

Open a TAB and either search for or create a new customer.

Configure myEPOS to send SMS

Customers Module

Id: 00009 Clear

Name: Lexi

Address	Settings	Account Utilities	Notes	Profile	Sign In log
Address: <input type="text"/> Town: <input type="text"/> County: <input type="text"/> Area: <input type="text"/> List X Country: <input type="text"/> Post Code: <input type="text"/> Group: <input type="text"/> List Mobile: 071234567 Land Line: <input type="text"/> Email: <input type="text"/>			Invoice / Payment History Print Address Label Print Barcode Label Top Selling Products Add a New Address Address List		No Image Set Last Activity: // No. of Sales: 0 Sales Value: £0.00

Q	W	E	R	T	Y	U	I	O	P	<--	7	8	9
A	S	D	F	G	H	J	K	L	Enter		4	5	6
\	Z	X	C	V	B	N	M	/	'	*	1	2	3
"	&	@	%	SPACE	:	+	,	-	_		0	00	.

Edit Details On CAPS On Cancel Save Select Customer

Ensure you have a mobile number in the mobile number section.

Ring in the items and post them to tab. You will be prompted for a date & time to collect the items, select the correct date and time and choose process.

Select Date

Set Collection Date & Time

This Week Next Week 2 Weeks Time 3 Weeks Time

Today Tomorrow Sunday 15 November

November 2020						
Mon	Tue	Wed	Thu	Fri	Sat	Sun
26	27	28	29	30	31	1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	1	2	3	4	5	6

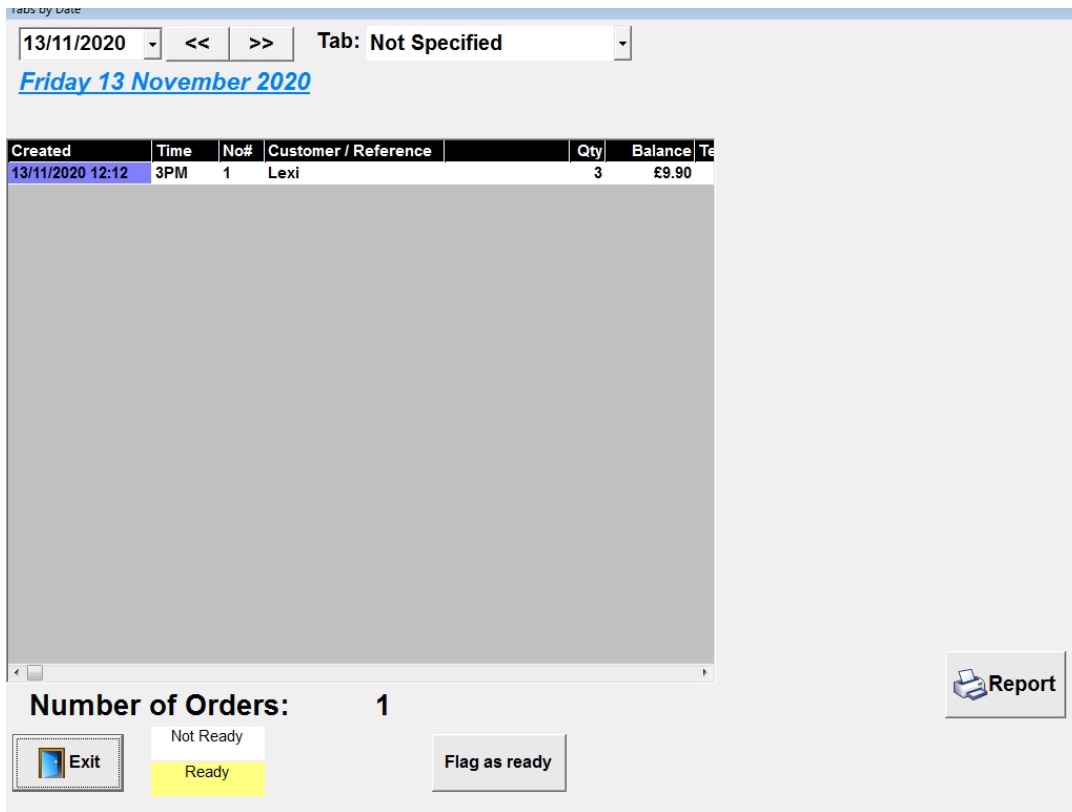
Today: 13/11/2020

8am	8:15am	8:30am	8:45am
9am	9:15am	9:30am	9:45am
10am	10:15am	10:30am	10:45am
11am	11:15am	11:30am	11:45am
12pm	12:15pm	12:30pm	12:45pm
1pm	1:15pm	1:30pm	1:45pm
2pm	2:15pm	2:30pm	2:45pm
3pm	3:15pm	3:30pm	3:45pm
4pm	4:15pm	4:30pm	4:45pm
5pm	5:15pm	5:30pm	5:45pm
6pm	6:15pm	6:30pm	6:45pm
7pm	7:15pm	7:30pm	7:45pm
8pm	8:15pm	8:30pm	8:45pm
9pm	9:15pm	9:30pm	9:45pm
10pm	10:15pm	10:30pm	10:45pm
11pm	11:15pm	11:00pm	11:45pm
12am	12:15am	12:30am	12:45am

Cancel Process

Daily Job List

Every morning press OPEN DAILY JOB LIST this loads a list of jobs due today.



If the job is complete and ready for the customer to collect, highlight the job and select Flag as Ready.

You will be prompted to send a SMS to the customer select yes

